

Frequently Asked Questions

Question: Why is the AHA transitioning to a new supplier portal?

Answer: Our goal is to enhance the capabilities and improve the user experience for our suppliers.

Question: Who is the platform provider for AHA's new supplier portal?

Answer: Our new supplier portal is hosted through Oracle Cloud.

Question: What benefits will my company gain by interacting with the AHA through the new supplier portal?

Answer: Some of the benefits our suppliers can expect to gain include:

- Self-maintain your company information for the AHA through secure means
- Access to participate in sourcing and bidding for new business opportunities we publish through the portal
- View purchase orders associated with contracts you hold with the AHA
- Send invoices electronically to AHA
- View invoice payment status

Question: Will there be a cost for my company to access AHA's new supplier portal?

Answer: There is no cost to our suppliers for registering, accessing and using the supplier portal.

Question: We've already registered and provided our company information to the AHA through your current supplier portal, will we have to provide this information again through the new supplier portal?

Answer: No, we will securely transfer this information from our existing systems to our new supplier portal. However, you will need to set up new login credentials (username & password) when we roll out the new supplier portal. More details will be provided later.

Question: What will happen to our information stored within the current supplier portal?

Answer: Once the transition is complete, all information stored in the current supplier portal will be securely destroyed.